

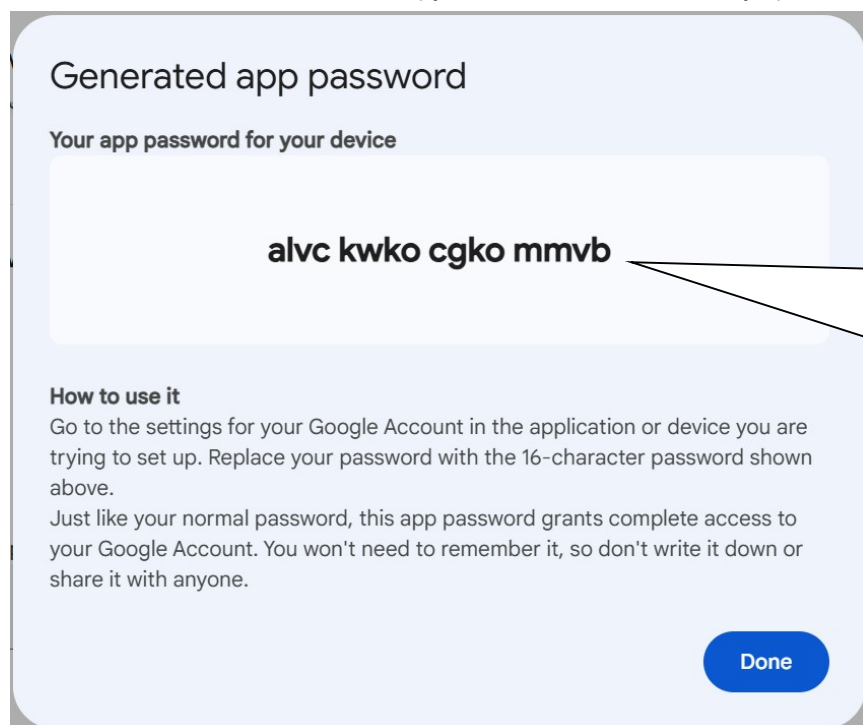
Visual Streamline FAQ

Google is retiring basic SMTP authentication as of January 2025. Going forward an APP password must be setup and used for Google SMTP email accounts to email from Streamline.

Below is a URL from Google on how to setup an APP password.

<https://support.google.com/mail/answer/185833?hl=en>

The APP is a 16-character code. Copy this code and remove any spaces.



Generated app password

Your app password for your device

alvc kwko cgko mmvb

How to use it

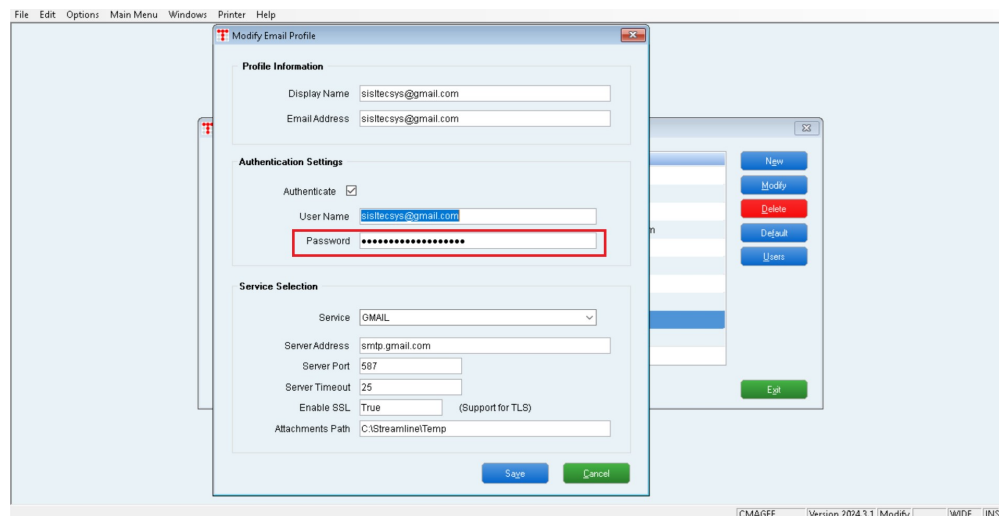
Go to the settings for your Google Account in the application or device you are trying to set up. Replace your password with the 16-character password shown above.

Just like your normal password, this app password grants complete access to your Google Account. You won't need to remember it, so don't write it down or share it with anyone.

Done

In this APP password example, I have created an APP password. Copy this text **alvc kwko cgko mmvb** and remove the spaces. Your APP password should look like this using this example **alvckwkocgkommvb**

The APP password is entered into the Streamline Email Password field. See below example.



Modify Email Profile

Profile Information

Display Name: sis@tecsys@gmail.com

Email Address: sis@tecsys@gmail.com

Authentication Settings

Authenticate: ☒

User Name: sis@tecsys@gmail.com

Password: [Redacted]

Service Selection

Service: GMAIL

Server Address: smtp.gmail.com

Server Port: 587

Server Timeout: 25

Enable SSL: True (Support for TLS)

Attachments Path: C:\StreamlineTemp

Save Cancel

New Modify Delete Default Users

Exit

CMAGEE Version 2024.3.1 Modify WIDE INS

This will enable emails to send from Streamline using the APP password feature.